

# Help Authoring Tool Comparison

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**UA Europe?**

# Why use a HAT at all?

- Automates generation/compilation
- Browser-based output (WebHelp)
- Single-sourcing
- Tri-pane paradigm
- Context-sensitivity
- Indexing
- Other Help-specific features

# Other possibilities

- Generic HTML-based authoring tool
- Generic XML-based authoring tool
- Wiki
- Blogging tool
- Notepad

# For a HAT

- Targeted towards user assistance
- “Off the shelf” solution
- Integrated one-stop solution for multiple outputs
- Usually requires little or no knowledge of underlying technology
- Some tools offer controls for Dynamic/Embedded Help

# Against a HAT

- Non-standard
- May lock you in to proprietary technology
- Potentially less flexible
- Limited capability for content management and re-use

# The HAT candidates

- Adobe **RoboHelp** (also **TCS3**)
- **Author-it**
- ComponentOne **Doc-To-Help**
- EC Software **Help & Manual**
- MadCap **Flare**
- WebWorks **ePublisher**

# Features most of the HATs have in common

- TOC / Index / FTS
- MS Help output
- Browser-based Help output (WebHelp)
- Map IDs for context-sensitive Help
- Conditional content
- Variables
- Snippets / embedded topics
- Resource sharing between projects
- DHTML drop-downs

# Selection Criteria

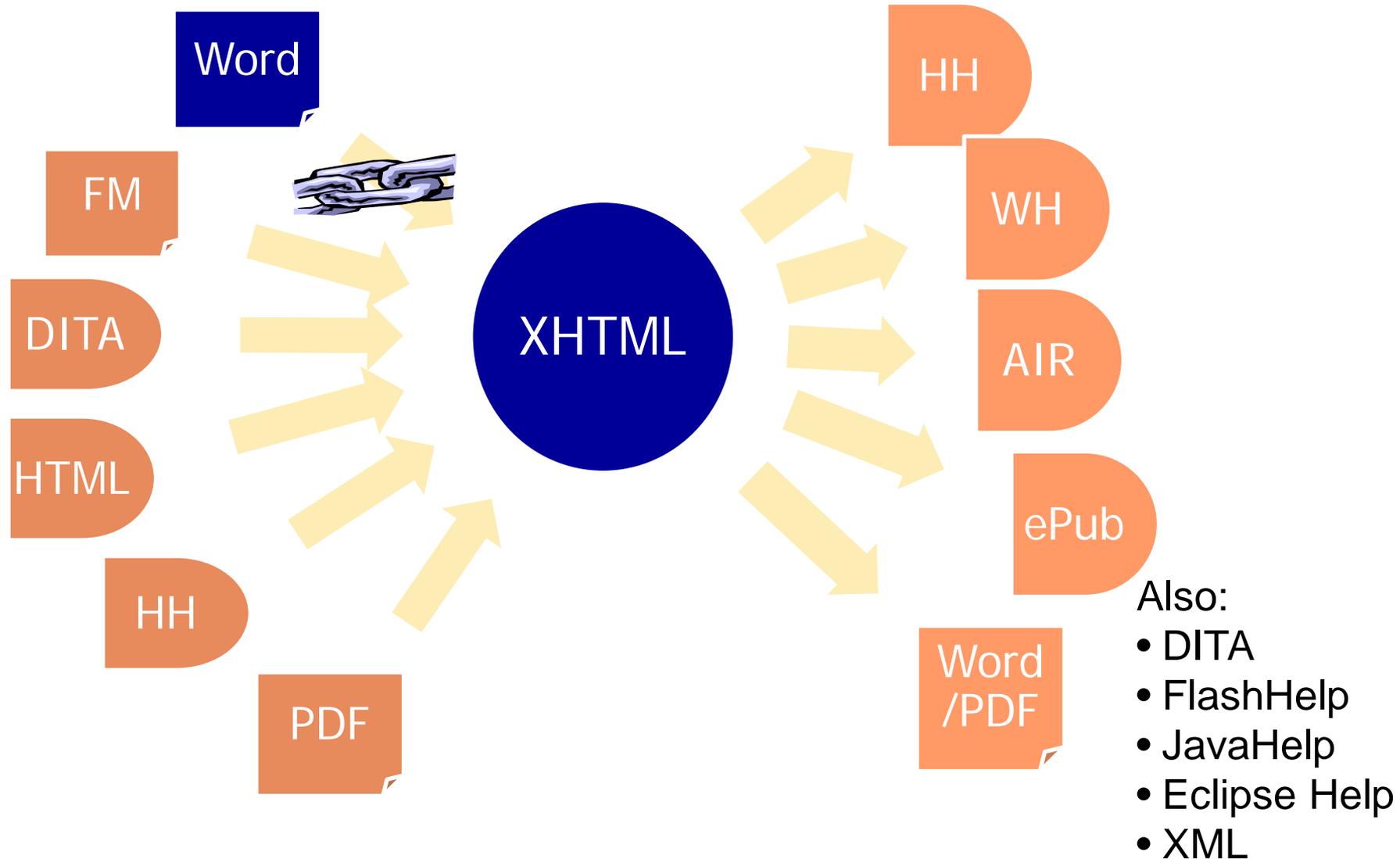
- “In a nutshell” description
- Workflow
- UI and usability
- Key strengths
- Key weaknesses
- Own Help

**ADOBE ROBOHELP**

# RoboHelp in a nutshell

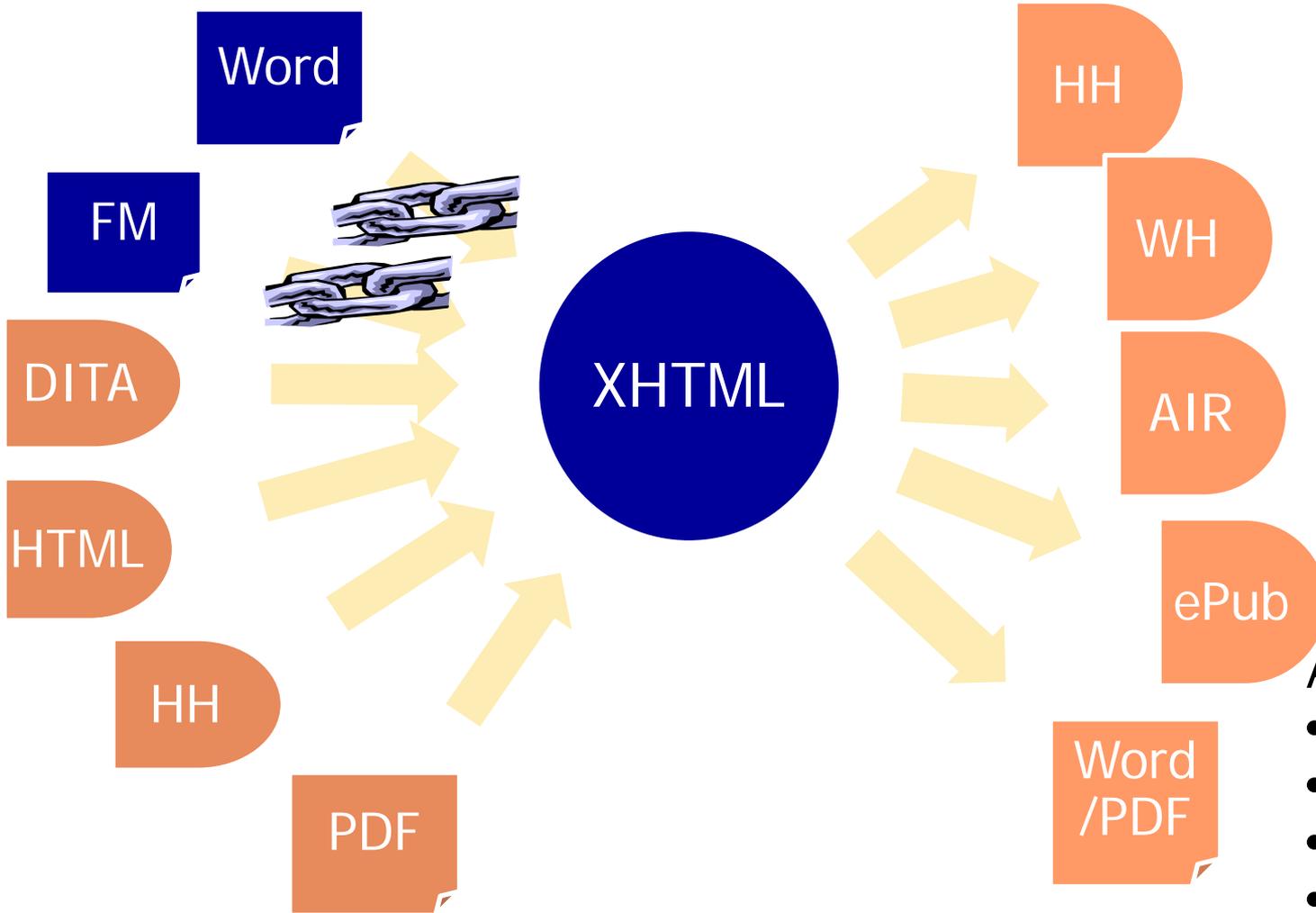
- Edit in XHTML using RoboHelp WYSIWYG Editor
- Project settings stored in variety of text files
- For single-sourcing print and Help:
  - Create print document in Word
  - Link Word doc to RoboHelp project
  - Publish through RoboHelp to Help

# RoboHelp workflow



- Same as RoboHelp, except:
  - Can link FrameMaker documents
  - Therefore richer print capability for single-sourcing

# TCS3 workflow



- Also:
- DITA
  - FlashHelp
  - JavaHelp
  - Eclipse Help
  - XML

# RoboHelp UI and usability

The screenshot displays the RoboHelp HTML editor interface. The main window shows a document titled "Whirl the World - Expenses" with a breadcrumb trail "Home>Topic 1". The document content includes a heading "Whirl the World - Expenses" and two paragraphs of text. The interface features a menu bar, a toolbar, a Project Manager on the left, and a Topic List at the bottom.

**Project Manager**

- Project Files
  - AUTHOR\_INFO\_READ\_FIR
  - employee\_care
    - hr\_policies
      - Attendance
      - Company Sick Pay
      - Dependants Leave
      - Disciplinary Procedur
      - Equal Opportunities

**Topic List**

File Name	Title	TOC	TOC Name
sales_staff_training.htm	Sales Staff Training	Yes	Employee Roles
retiring_employees.htm	Retiring Employees	Yes	Employee Roles
READ_THIS_TOPIC_FIRST.htm	READ THIS TOPIC FIRST	No	
New Employee Checklist.htm	New Employee Checklist	Yes	Employee Roles

# RoboHelp UI and usability

- Retains look-and-feel and key principles from earlier versions
- Many Pods – customizable layout
- Editor formatting UI looks like Word (pre 2007)
- In my opinion: some problems with UI for importing/linking

# RoboHelp key strengths

- Indexing and search
- WebHelp output
- AIR Help output
- New Resource Manager
- Integration with Captivate
- Single-sourcing from Word  
(and from FrameMaker in TCS3)

# RoboHelp key weaknesses

- Print documentation output
- Lack of support for importing/linking FrameMaker documents (except within TCS3)
- UI for importing/linking Word and FrameMaker documents
- Very large footprint

# RoboHelp's own Help

The screenshot shows a web browser window titled "Adobe Community Help" with the URL "http://help.adobe.com/en\_US/...". The search bar contains the word "template". The main content area displays the "Adobe RoboHelp 9" page, which includes a navigation menu on the left and a list of resources on the right.

**Search Results:**

- Adobe Forums: RoboHelp Templates**  
RoboHelp Templates. I am using the TechComm Suite FrameMaker to Robohelp tools. I have create a template in RoboHelp to apply our company ...  
forums.adobe.com/thread/223125
- Style Mapping in TCS 2 - RoboHelp Way or FrameMaker Way ...**  
21 Oct 2009 ... He/she simply needs to author his/her styles in FrameMaker and use the particular document as a template in RoboHelp. ...  
blogs.adobe.com/techcomm/2009/10/style\_mappi...
- Adobe Forums: RoboHelp HTML Template Header borders**  
I've being maintaining a RoboHelp HTML project for a few years and now i'm having to create a new one. I've created a template and want to ...  
forums.adobe.com/thread/479560
- FrameMaker-RoboHelp Integration in TCS revamped!! Myth or Truth ...**  
28 Jul 2009 ... FM Template Workflow: Users can define their styles for mapping in a FrameMaker template and specify the template in RoboHelp. ...  
forums.adobe.com/thread/220907/frame-maker...

**Adobe RoboHelp 9 Page Content:**

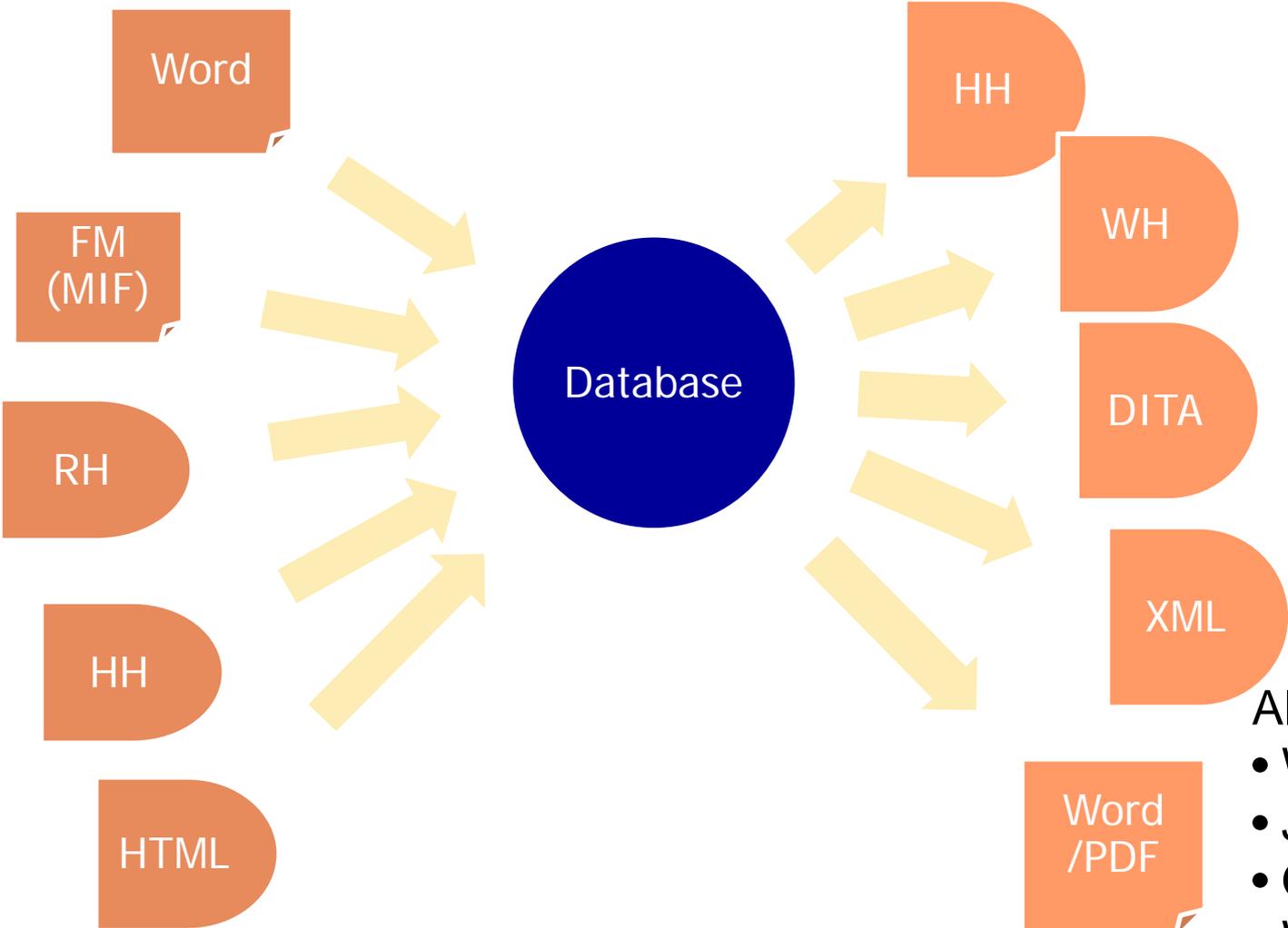
- Adobe reference**
  - [Using RoboHelp HTML 9](#)
  - [Using RoboHelp Server 9](#)
  - [Technical Communication Suite 3](#)
- Using RoboHelp HTML 9**
  - [Getting started](#)
  - [Exploring the workspace](#)
  - [Projects](#)
  - [Working with topics](#)
  - [Editing and formatting](#)
  - [Styles and style sheets](#)
  - [TOCs, indexes, glossaries](#)
  - [Linking and navigation](#)
- Popular resources**
  - [Support](#)
  - [Getting Started and Tutorials](#)
  - [Forums](#)

**AUTHOR-IT**

# Author-it in a nutshell

- All content (for multiple projects) stored in a single Library (database)
- Object-oriented
- Very powerful and flexible re-use across multiple projects
- Permissions based on logon
- Can use SQL Server or free JET / SQL Server Express database

# Author-it workflow



- Also:
- Website
  - JavaHelp
  - Oracle Help
  - WinHelp

# Author-it UI and usability

The screenshot displays the Author-it 5 software interface. The window title is "Author-it 5". The menu bar includes "Author", "Design", "Manage", "Import", and "Publish". The toolbar contains various icons for creating content (Book, Topic, File, Hyperlink, Index Entry), showing content (Print, Help, Web), variables (Set Assignments), assigning content (Template, Release State), and finding content (Find).

The left sidebar shows a "Folders" tree structure:

- Sample
  - Common Content
  - Human Resources
    - Employee Handbook
    - Employment Contracts
    - Policies and Procedures
  - Research & Development
  - Sales and Marketing
  - Standards
  - Technical Publications
    - Common
    - Knowledge Base
    - X1000
    - X2001
    - X3001
  - Website

The main area displays a table of objects for the "Sample\Human Resources\Employee Handbook" folder:

Description	Based on	Modified	Modified by	Code	V
Acme Staff Handbook	Policy and Procer	06/09/2007	(supervisor)	1089	1
Accident Reporting	Policy	03/09/2007	(supervisor)	1100	1
Accidents	Policy	03/09/2007	(supervisor)	1099	1
Communication	Policy	03/09/2007	(supervisor)	1102	1
Company Mission Statement	Policy	03/09/2007	(supervisor)	1092	1
Customer Complaints/ Requests	Policy	03/09/2007	(supervisor)	1103	1
Disciplinary and Grievance Procedures	Procedure	04/09/2007	(supervisor)	741	1
Health and safety	Section	04/09/2007	(supervisor)	742	1
History Of The Company	Policy	04/09/2007	(supervisor)	1091	1
Hours Of Work	Policy	04/09/2007	(supervisor)	1094	1
ID Cards	Policy	03/09/2007	(supervisor)	1105	1
Introduction	Section	06/09/2007	(supervisor)	1090	1
Length Of Notice	Policy	03/09/2007	(supervisor)	1106	1

The bottom right pane shows the "Property" window for the selected object:

Property	Value
Object	
Based On	Policy and Procedure Manual
Created By	(supervisor)
Created Date	2007-09-03T10:09:05
Description	Acme Staff Handbook
Folder ID	52
GUID	F39666096D1E495BB2B4FD6627AE60A3

The status bar at the bottom left shows "22 object(s)" and the bottom right shows "User: (supervisor)".

# Author-it UI and usability

- Ribbon-based
- Multiple windows and components
- Granularity gives flexibility and power, but increased complexity

# Author-it key strengths

- Content management
- Structured authoring (without requiring knowledge of XML)
- Role-based permissions
- Object Variants
- Authoring memory (requires Xtend)
- Localization support (requires Localization Manager)
- Project management (requires Project Manager)
- Web-based authoring (requires Author-it Live)

# Author-it key weaknesses

- Proprietary storage format
- Uses Word for all print publishing
- No longer aimed specifically at Help authoring
- Potentially over-complex for some needs

# Author-it's own Help

The screenshot shows a help application window titled "Using Author-it". The window has a menu bar with "Hide", "Back", "Print", and "Options". Below the menu bar is a "Contents" pane on the left, which is a tree view of the help topics. The "Fragment Highlighting" topic is selected and highlighted in blue. The main content area on the right displays the "Fragment Highlighting" page. The page has a title bar with "Email this Page | Log Support Call | Send Feedback | Print". The main content area has a title "Fragment Highlighting" with a blue underline. Below the title is a paragraph of text: "Highlighting is used to visually indicate when fragments, or topics, have been reused, and the level of similarity between fragments. Each of the highlighting colors can be changed in the Author-it Xtend tab in the user options." Below this paragraph is a section titled "There are four types of highlighting used:" followed by a bulleted list of four types: "Reused topics", "Reused fragments", "Exact match between fragments", and "Fuzzy match between fragments". At the bottom of the page, there are two columns: "In This Section" and "See Also". The "In This Section" column contains two links: "Adding a Custom Highlighting Band" and "Changing the Highlighting Color". The "See Also" column contains seven links: "Author-it Xtend", "Barriers to Reusing Content", "Benefits of Using Author-it Xtend", "Reusing Content in the Library", "Author-it Xtend User Options", "Noise Words", "Suggestive Reuse", and "Advanced Search".

Using Author-it

Hide Back Print Options

Contents | Index | Search

Email this Page | Log Support Call | Send Feedback | Print

## Fragment Highlighting

Highlighting is used to visually indicate when fragments, or topics, have been reused, and the level of similarity between fragments. Each of the highlighting colors can be changed in the Author-it Xtend tab in the user options.

There are four types of highlighting used:

- **Reused topics:** any topics that have been re-used in the library. Reused topics are any topics that have been *embedded* into a new container topic.
- **Reused fragments:** any text fragments that have been reused in the library. The text, punctuation, spaces, and styles are an identical match.
- **Exact match between fragments:** an exact match occurs when two fragments contain *identical text*. The match is based on the word comparison only, and ignores any differences in white space, capitalization, and punctuation.
- **Fuzzy match between fragments:** a fuzzy match occurs when the word comparison between two fragments is *similar*, but not identical. The minimum level of similarity for a match is set in the user options. Based on this setting, only those fragments that are equal to or are above the level of fuzzy match are displayed. Additional levels for fuzzy matching can be defined by the user.

In This Section	See Also
<a href="#">Adding a Custom Highlighting Band</a>	<a href="#">Author-it Xtend</a>
<a href="#">Changing the Highlighting Color</a>	<a href="#">Barriers to Reusing Content</a>
	<a href="#">Benefits of Using Author-it Xtend</a>
	<a href="#">Reusing Content in the Library</a>
	<a href="#">Author-it Xtend User Options</a>
	<a href="#">Noise Words</a>
	<a href="#">Suggestive Reuse</a>
	<a href="#">Advanced Search</a>

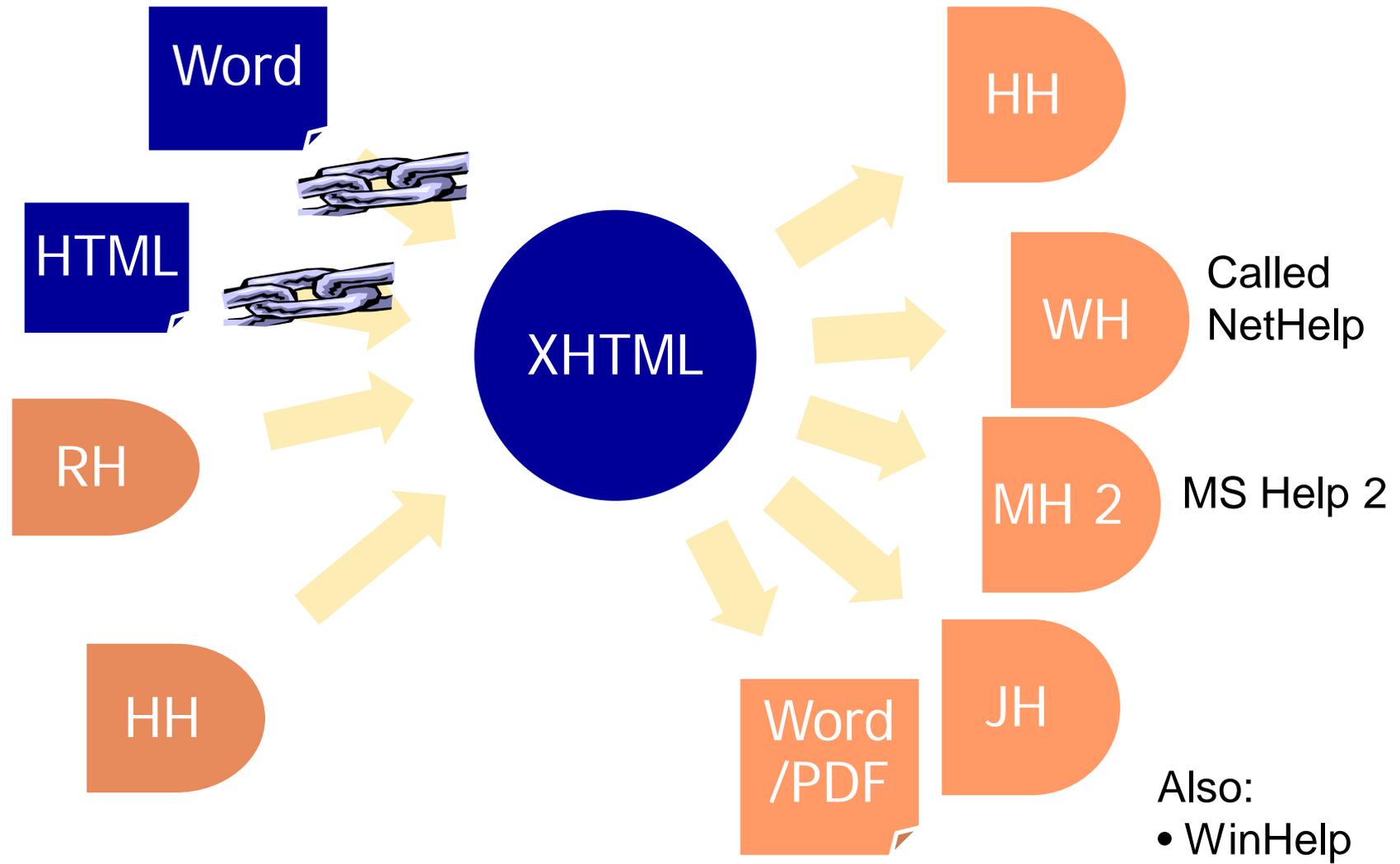
**COMPONENT ONE DOC-TO-HELP**

# Doc-To-Help in a nutshell

- Edit in XHTML using Doc-To-Help WYSIWYG Editor
- Alternatively, edit in Word or HTML (using FrontPage or Dreamweaver)
- Add metadata and other special features using D2HML
- Metadata also stored in an Access database



# Doc-To-Help workflow



# Doc-To-Help UI and usability

The screenshot displays the ComponentOne Doc-To-Help application interface. The title bar reads "ComponentOne Doc-To-Help - Pittsburgh250XMLSource.d2h". The main menu includes Home, Editor, Insert, Table, Topics, and Project. The Editor ribbon contains several groups: Clipboard (Cut, Copy, Paste), Formatting (Bold, Italic, Underline, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent), Local Formatting (Text Color, Background Color), Styles (Normal, Heading1, Heading2, Heading3, Heading4), Style List, and Style Formatting. The Editing group includes Find, Replace, and Spelling. The Documents pane on the left shows a tree view of XML files, with "Pittsburgh Sites.xml" selected. The main editing area shows the content of "Pittsburgh Sites.xml", which includes a heading "Pittsburgh Sites" and a list of five sites. The status bar at the bottom indicates "Ready" and "Design with D2HML markers".

ComponentOne Doc-To-Help - Pittsburgh250XMLSource.d2h

Home Editor Insert Table Topics Project

Cut Copy Paste Clipboard

Formatting

Local Formatting

Styles

Editing

Documents

- Pittsburgh250XMLSource.xml
- Pittsburgh Sports.xml
- Pittsburgh Sites.xml
- Famous Pittsburghers.xml
- Pittsburgh Amusement Parks.xml
- Pittsburgh Colleges and Universities.xml
- Pittsburgh Cuisine.xml
- Pittsburgh250References.xml
- Glossary.xml

Start Page Topics Pittsburgh Sites.xml

<body> <h1>

## Pittsburgh Sites

Pittsburgh has many wonderful scenic and memorable places to visit. Here is a list of just a few of them:

- [Allegheny Observatory](#)  
Riverview Park  
Pittsburgh, PA 15214  
412-321-2400
- [Carnegie Science Center](#)  
One Allegheny Avenue  
Pittsburgh, PA 15212  
412-237-3400
- [Duquesne Incline](#)  
1220 Grandview Avenue  
Pittsburgh, PA 15211  
412-381-1665
- [Phipps Conservatory and Botanical Gardens](#)  
One Schenley Park  
Pittsburgh, PA 15213  
412-622-6914
- [Pittsburgh Zoo & Aquarium](#)

Design Design with D2HML markers Source Preview

Ready

# Doc-To-Help UI and usability

- Improvements in UI from 2007 onwards
- Ribbon-based
- Powerful and flexible Topics tab
- Style sheet concepts can be confusing
- Error messages rather opaque

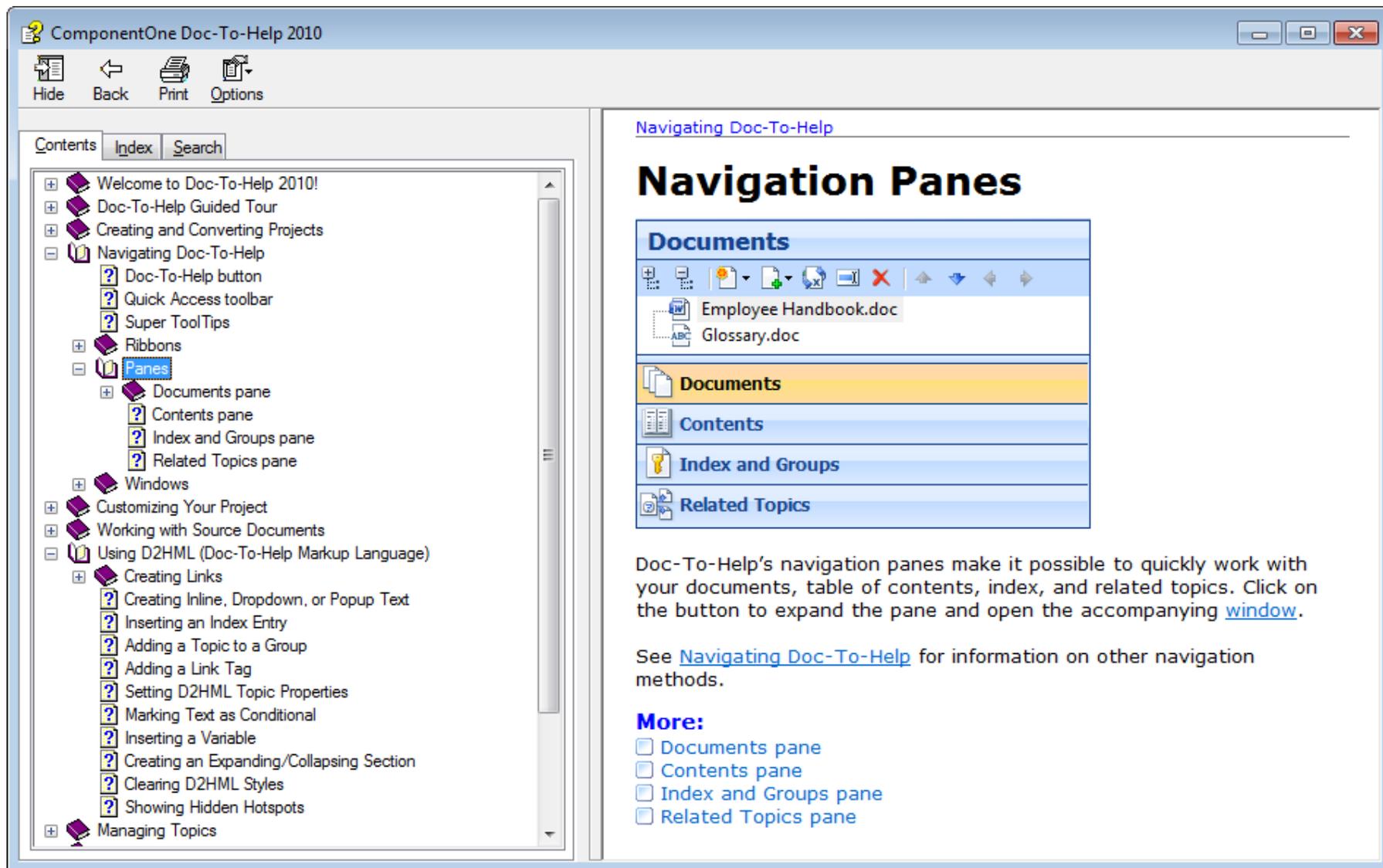
# Doc-To-Help key strengths

- Authoring support for Word, FrontPage and Dreamweaver
- Automatic and customizable “topic relationships”
- New NetHelp search engine
- Support for team authoring without need for source control software
- SharePoint integration
- Support for documenting Class Libraries with Microsoft Sandcastle

# Doc-To-Help key weaknesses

- Relatively slow build process
- History of dependence on Word has shaped the product
- Potential synchronization problems between source docs and DTH database

# Doc-To-Help's own Help



The screenshot shows the ComponentOne Doc-To-Help 2010 application window. The title bar reads "ComponentOne Doc-To-Help 2010". The interface includes a toolbar with "Hide", "Back", "Print", and "Options" buttons. Below the toolbar are tabs for "Contents", "Index", and "Search". The left pane displays a tree view of the help content, with "Panels" expanded to show "Documents pane", "Contents pane", "Index and Groups pane", and "Related Topics pane". The right pane, titled "Navigating Doc-To-Help", features a section "Navigation Panes" with a list of documents: "Employee Handbook.doc" and "Glossary.doc". Below this is a list of navigation panes: "Documents", "Contents", "Index and Groups", and "Related Topics".

ComponentOne Doc-To-Help 2010

Hide Back Print Options

Contents Index Search

- Welcome to Doc-To-Help 2010!
- Doc-To-Help Guided Tour
- Creating and Converting Projects
- Navigating Doc-To-Help
  - Doc-To-Help button
  - Quick Access toolbar
  - Super ToolTips
- Ribbons
- Panels
  - Documents pane
  - Contents pane
  - Index and Groups pane
  - Related Topics pane
- Windows
- Customizing Your Project
- Working with Source Documents
- Using D2HML (Doc-To-Help Markup Language)
  - Creating Links
    - Creating Inline, Dropdown, or Popup Text
    - Inserting an Index Entry
    - Adding a Topic to a Group
    - Adding a Link Tag
    - Setting D2HML Topic Properties
    - Marking Text as Conditional
    - Inserting a Variable
    - Creating an Expanding/Collapsing Section
    - Clearing D2HML Styles
    - Showing Hidden Hotspots
- Managing Topics

Navigating Doc-To-Help

## Navigation Panes

**Documents**

- Employee Handbook.doc
- Glossary.doc

**Documents**

- Contents
- Index and Groups
- Related Topics

Doc-To-Help's navigation panes make it possible to quickly work with your documents, table of contents, index, and related topics. Click on the button to expand the pane and open the accompanying [window](#).

See [Navigating Doc-To-Help](#) for information on other navigation methods.

**More:**

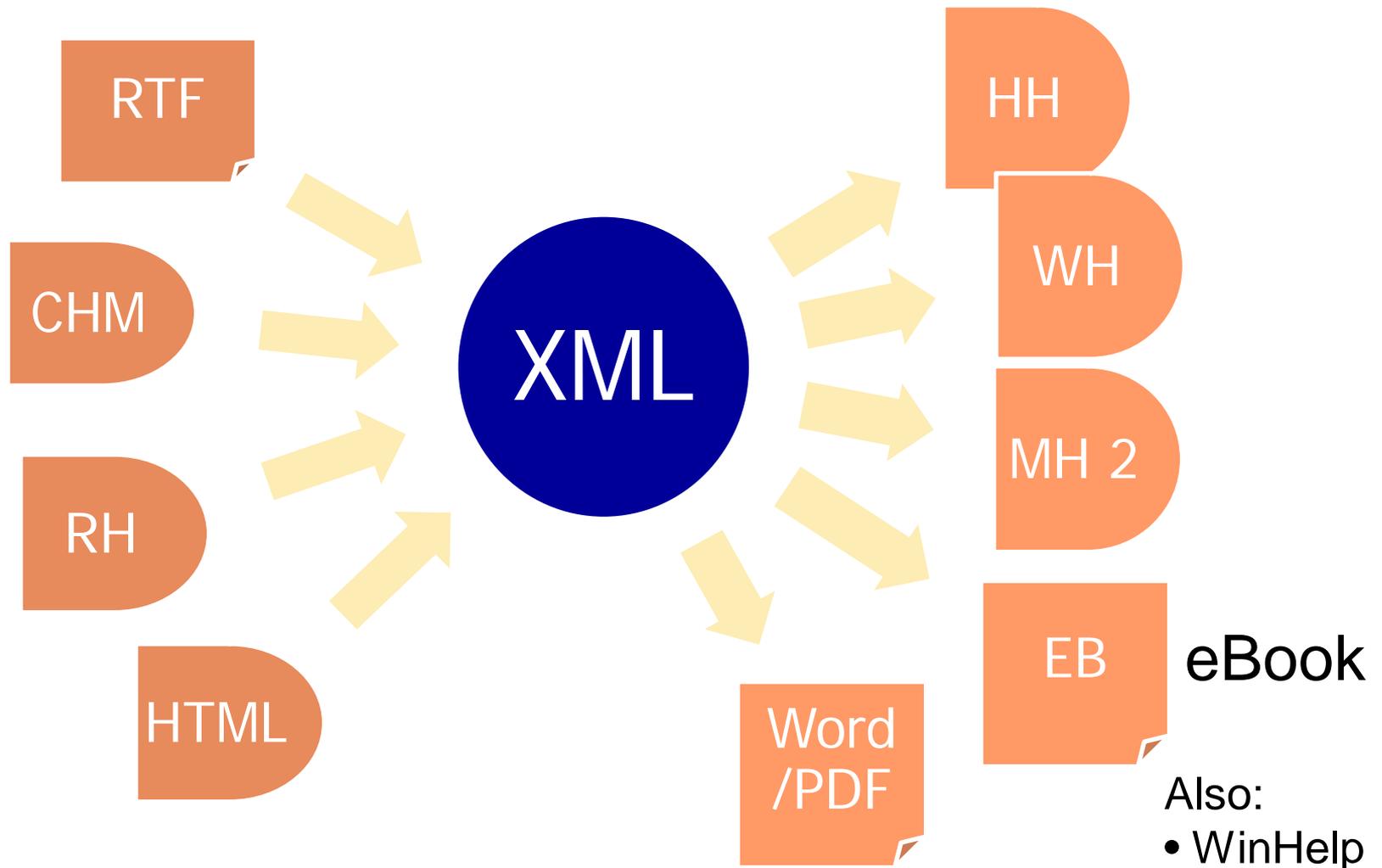
- Documents pane
- Contents pane
- Index and Groups pane
- Related Topics pane

# **EC SOFTWARE HELP & MANUAL**

# Help & Manual in a nutshell

- Edit in XML using Help & Manual WYSIWYG Editor
- Project settings, styles, and templates all stored in a single project file in XML format
- For single-sourcing print and Help:
  - Generate PDF and Help targets from Help & Manual

# Help & Manual workflow



# Help & Manual UI and usability

The screenshot displays the HELPMAN5.hmxp application window. The interface is divided into several sections:

- Project Explorer:** A tree view on the left showing the project structure. The "Creating projects" topic is selected and highlighted in yellow.
- Page Editor:** The main editing area on the right, showing the content of the selected topic. It includes a header "Creating projects", a paragraph of introductory text, a sub-section "Creating an empty new project" with a dashed border, and a list of instructions.
- Toolbar:** A comprehensive toolbar at the top with categories like Clipboard, Editing, Styles, Font, Paragraph, Insert, and Insert Object.
- Bottom Panel:** A control bar at the bottom with tabs for "Page Editor", "XML Source", and "Topic Options".

The text in the Page Editor reads:

Creating projects¶

You can create a new Help & Manual project from scratch or import documentation from another source and convert it into a new Help & Manual project. In both cases an interactive on-screen wizard will guide you through the process.¶

Creating an empty new project¶

Application Button

1. Click on the Application Button (the large button in the top left corner of the program) and select **New**. ¶
2. Select the option *Create a new help project* and then follow the instructions displayed in the interactive wizard.¶
3. If you have Help & Manual Professional you can choose between two save formats:¶
  - **Uncompressed XML:**¶  
Saves your project as a collection of XML files. Must be saved in an empty folder. This format is required for multi-user editing. The main project file has the extension `.hmxp`.¶

Topic has a separate header

Page Editor | XML Source | Topic Options

Screen 96 dpi Caps Num Scr

# Help & Manual UI and usability

- Ribbon-based
- Simple well-organized UI
- Authoring process driven by TOC structure
- Styles and formatting heavily based on Word paradigm
- Advanced features less exposed

# Help & Manual key strengths

- Powerful “skins” for adding advanced features and achieving consistency across projects
- Support for modular Help
- Support for team authoring without need for source control software
- Ability to share resources across projects
- Built-in non-scrolling region support
- Support for documenting Class Libraries with Microsoft Sandcastle

# Help & Manual key weaknesses

- List formatting
- No FrameMaker import
- No DITA support

# Help & Manual's own Help

The screenshot shows the 'Help & Manual 5 - User Help' application window. The title bar includes a help icon and window controls. The menu bar contains 'Hide', 'Back', 'Forward', 'Home', 'Print', 'Options', 'User Forum', and 'EC Software'. The left pane shows a tree view with 'Publishing' expanded, listing sub-topics like 'Testing Your Project', 'Configuring Your Output', and 'Publishing Your Projects'. The right pane displays the 'Publishing' section with a breadcrumb 'Publishing > Publishing Your Projects:'. The main content area contains a paragraph about publishing, three expandable sections: 'How to publish your project', 'Publishing ePub eBooks', and 'Publishing selected topics only'. The 'Publishing selected topics only' section includes a paragraph and a numbered list of instructions. An inset window titled 'Publish Help Project' is shown at the bottom, with the 'Include Options' section expanded to show 'Selected Topics' checked.

Help & Manual 5 - User Help

Hide Back Forward Home Print Options User Forum EC Software

Contents Index Search Favorites

Welcome to Help & Manual 5  
Introduction  
Quick Start Tutorials  
Basic Working Procedures  
Publishing  
Testing Your Project  
Configuring Your Output  
Publishing Your Projects  
Microsoft help compilers  
Publication checklist  
Publishing  
Distribution files  
Transforming your output with skins  
PDF and Printed Manuals  
More Advanced Procedures  
Multi-User Editing & Translation  
Help & Manual Premium Packs  
Tools included with Help & Manual  
Reference  
Frequently Asked Questions

Publishing > Publishing Your Projects:

## Publishing

Once you have made all your preparations and [set your configuration options](#) for the output format you are using compiling is basically just a question of selecting Publish and choosing the output format.

- + How to publish your project
- + Publishing ePub eBooks
- Publishing selected topics only

For test purposes you can publish only the topics that are currently selected in the Table of Contents pane (TOC). Note that this will result in dead links in topics that contain links to topics which are not included in your output!

1. Select the topics you want to publish in the TOC pane. You can use *Ctrl+Click* and *Shift+Click* to select multiple topics out of order and sequences of topics. Selecting chapters automatically selects all the chapters' sub-topics.
2. Select *Publish* in the Application Menu or the **Project** tab.

Publish Help Project

HTML Help (.chm) Webhelp Adobe PDF

Index page (path + filename):  
E:\Help Projects\DemoHelp\index.html

Compile with Skin:

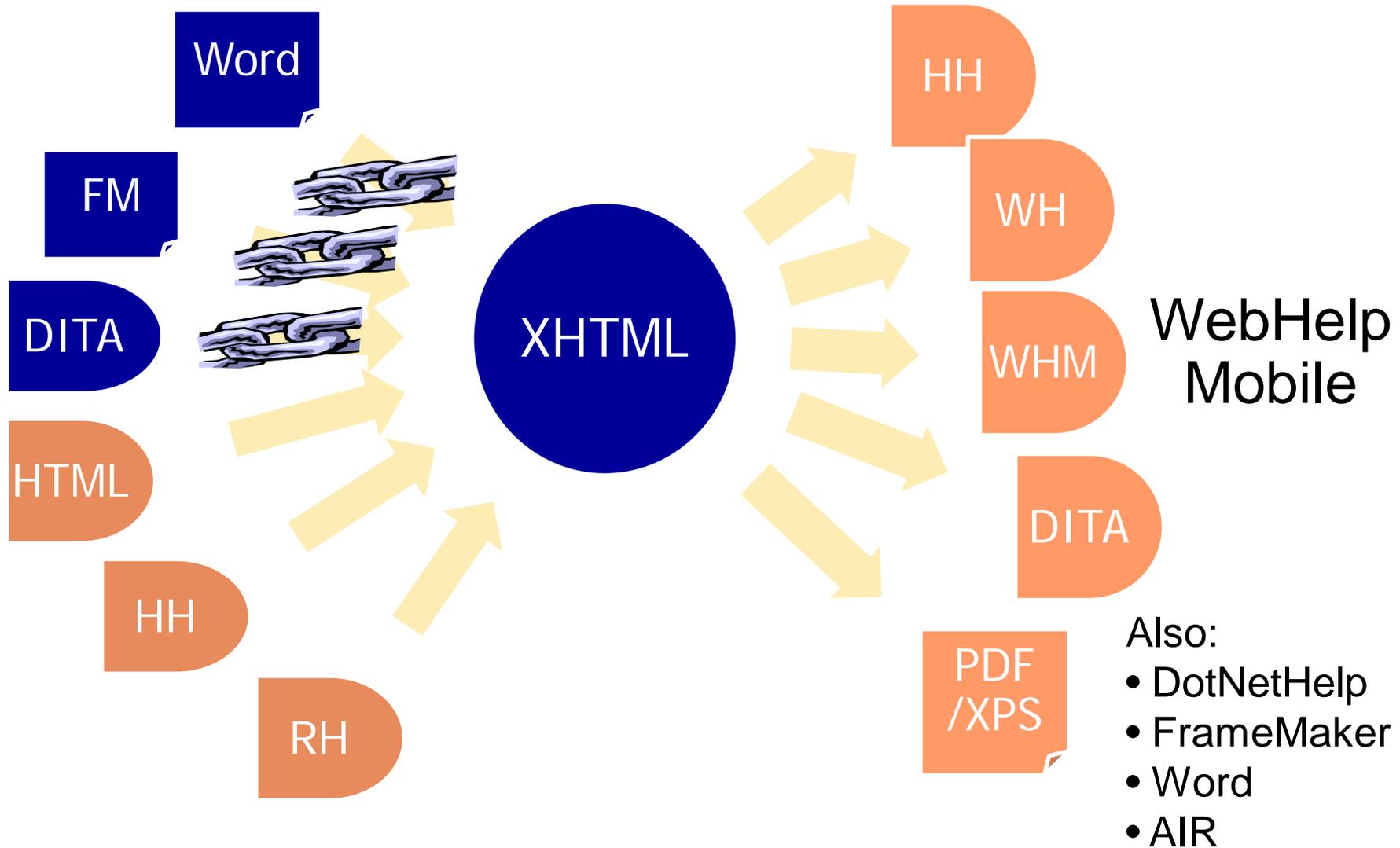
Include Options:  
 Selected Topics

# **MADCAP FLARE**

# Flare in a nutshell

- Edit in XHTML using Flare WYSIWYG Editor
- Project settings all stored in XML files
- For single-sourcing print and Help:
  - Generate PDF and Help targets from Flare

# Flare workflow



# Flare UI and usability

The screenshot displays the MadCap Flare V6 software interface. The main window is titled "Test AB Tutor Control Import.flprj - MadCap Flare V6". The menu bar includes File, Edit, View, Insert, Format, Project, Build, Tools, Table, Window, and Help. The toolbar contains various icons for file operations, editing, and viewing. The Content Explorer on the left shows a hierarchical structure of content, including folders like Configuration, images, Installation, Introduction, Junk, License Activation, Menus, Resources, Security, Troubleshooting, and Using. The Project Organizer, Help Search, Help Index, and Content Explorer are also visible at the bottom left. The main editor area shows a document titled "Communicati...ing audio.htm" with a preview of the content. The preview includes a heading "Communicating with students using audio" and a paragraph of text. The Styles panel on the right shows the "Current Style and Local Formatting" for the selected text, which is "h1". The Available Styles list includes (reset class), .maincell, .subcell, .subtbl, address, div, and fieldset. The status bar at the bottom shows the font scale is set to 120%.

# Flare UI and usability

- Powerful, fairly complex and slightly quirky workspace
- Many different editors for different file types
- Users benefit from understanding of CSS
- Unusually comprehensive and excellent Help system

# Flare key strengths

- WebHelp Mobile output
- Authoring memory (Intellisense)
- Automatic conversion of text to variables (requires MadCap Analyzer)
- Feedback and collaboration (requires Feedback Server or Feedback Service)
- Search filtering
- DotNetHelp format

# Flare key weaknesses

- Limited keyboard shortcuts
- Some quirks in PDF output
- Not a true content management system

# Flare's own Help

The screenshot shows a web browser window displaying the MadCap Flare help system. The browser's address bar shows the URL [http://www.madcap-software.com/flare/help/Deleting%20Projects.htm](#). The browser's title bar reads "Deleting Projects". The browser's address bar shows the URL [http://www.madcap-software.com/flare/help/Deleting%20Projects.htm](#). The browser's title bar reads "Deleting Projects". The browser's address bar shows the URL [http://www.madcap-software.com/flare/help/Deleting%20Projects.htm](#). The browser's title bar reads "Deleting Projects".

You are here: [Features](#) > [Projects](#) > [More About Projects](#) > Deleting Projects

## Deleting Projects

To delete a project completely, you must use Windows Explorer. This operation cannot be done from Flare.

You can also remove projects from displaying in the File>Recent Projects menu and the Start Page in Flare. This does not delete the project, but simply removes it from those shortcut locations.

### How to delete a project through Windows

1. In Windows Explorer, browse to the location where you have stored the project (e.g., C:\Documents and settings\Projects\My Project).
2. Delete the folder holding the project files.

### How to remove a project from the File>Recent Projects menu and the Start Page in Flare

1. In the Flare project, select **File>Recent Projects>Manage Recent Projects**. The Recent Projects dialog opens.
2. Highlight the project and click **Remove**.
3. Click **OK**.

[See Also](#)

**Downloads (PDF Format):**

- [Flare Quick Guide](#)
- [Flare Getting Started Guide](#)
- [New Guides](#)

madcap **FLARE**

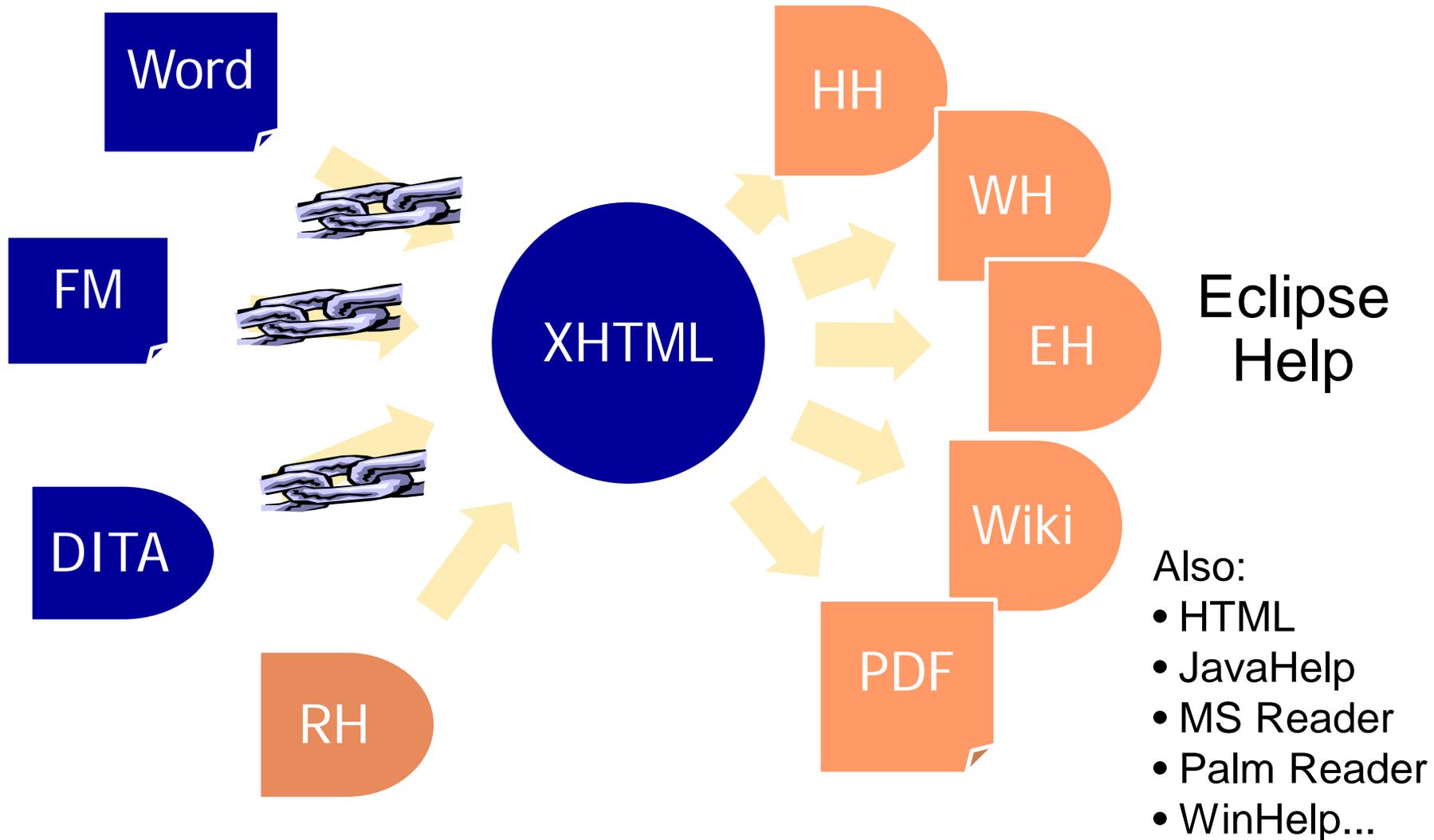
MadCap Software, Inc.  
7777 Fay Avenue  
La Jolla, California 92037  
Tollfree 1-888-MadCap1  
Tel 858-327-0387

**WEBWORKS EPUBLISHER**

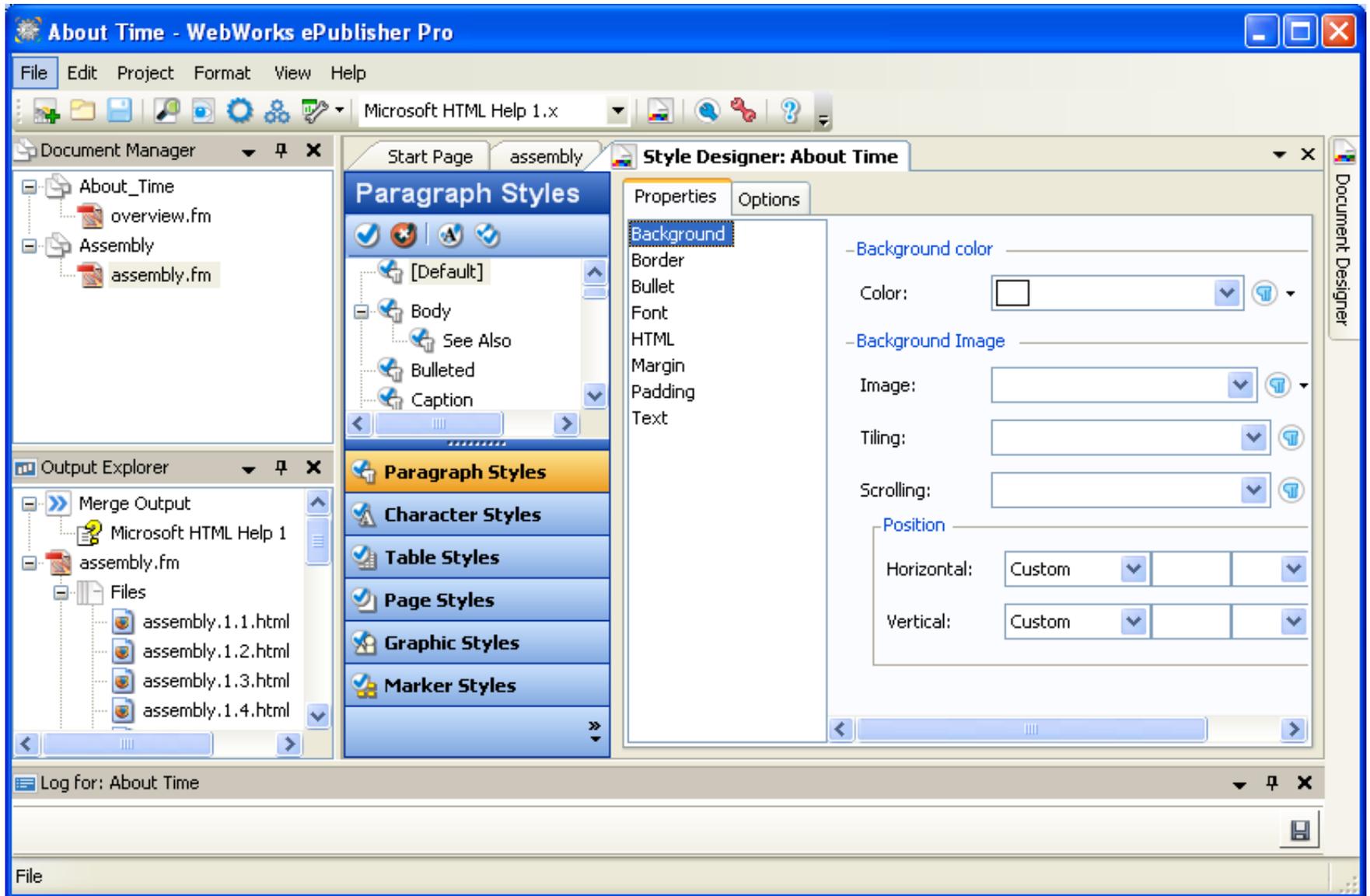
# WebWorks ePublisher in a nutshell

- Converts content from three possible source formats:
  - FrameMaker
  - Word
  - DITA
- No editor of its own
- Separate products for design, production, and power production
- Large range of output types

# WebWorks ePublisher workflow



# WebWorks ePubublisher UI and usability



# WebWorks ePublisher UI and usability

- Designer product (ePublisher Pro) is complex and requires some technical expertise
- Production product (ePublisher Express) very simple to use

# WebWorks ePublisher key strengths

- User-generated content  
(wiki and Reverb outputs)
- Simple HTML output
- Stationery makes for very straightforward production

# WebWorks ePublisher key weaknesses

- WebHelp output
- No TOC editor
- Documentation / user assistance

# WebWorks ePublisher's own Help

webworks.com

The screenshot shows a web browser window displaying the help page for 'Organizing and Managing Styles'. The browser's address bar shows the path: 'Designing, Deploying, and Managing Stationery : Designing Stationery : Organizing and Managing Styles'. The page has a dark header with navigation icons (home, search, globe, back, forward) and social media buttons (Tweet, Like). A left sidebar contains a table of contents with 'Organizing and Managing Styles' highlighted in blue. The main content area features the title 'Organizing and Managing Styles', an introductory paragraph, a 'Note' about child styles, a section 'To organize styles in Style Designer' with a 5-step list, and a comment section with 'Like', 'DISQUS', and 'Add New Comment' options.

Selecting Input and Output Formats > Designing, Deploying, and Managing Stationery : Designing Stationery : Organizing and Managing Styles

Designing Input Format Standards >

Designing, Deploying, and Managing Stationery ▾

Checklist: Design, Deploy, and Manage Stationery

Understanding Stationery >

Designing Stationery ▾

Creating a Stationery Design Project

Adding Output Formats to Your Stationery Design Project >

Updating a Project to Include All Styles

Understanding Style Designer >

**Organizing and Managing Styles**

Previewing the Output from a Source File

Defining New Pages (Page Breaks)

Defining TOCs and Mini-TOCs >

Modifying the Appearance of Paragraphs >

Defining the Appearance of Bulleted Lists

Defining the Appearance of Numbered Lists

Defining the Appearance of Bulleted and Numbered Lists for Wiki Markup

Tweet 0 Like

## Organizing and Managing Styles

In Style Designer, you can organize your styles in a hierarchy and then use inherited properties to reduce design and maintenance time. You can create a hierarchy of similar styles, set the style property values once, and have those values inherited by child styles.

The **Prototype** style, which is essentially the parent style for all styles, allows you to quickly define properties for all styles. This style allows you to make global changes across all styles that inherit properties from the **Prototype** style. For example, you may have all styles inherit their font and vertical spacing from the **Prototype** style.

**Note:** Child styles inherit only property values from a parent style. Child styles do *not* inherit additional features specified on the **Options** tab.

By default, all style properties of a parent style are inherited by its child styles. If you change the property values of a parent style, those changes are inherited by the child styles of that parent style. You can override specific properties for a child style to make those not inherited from its parent style. Once the value of a specific property is set at the child level, changes you make to the parent style for that property do not affect the child style.

### To organize styles in Style Designer

1. Open your Stationery design project.
2. On the **View** menu, click **Style Designer**.
3. Click the type of styles you want to organize, such as **Paragraph Styles**.
4. **If you want to make a style the child of another style**, drag and drop the child style on top of the style you want to make its parent style.
5. Click on the child style and review the properties for that style to make sure it inherits the property values you want from its parent style.

Like DISQUS

### Add New Comment

Optional: Login below.

DISQUS Connect Twitter OpenID YAHOO!

Type your comment here.

# Server-based Help

- HelpServer by 4.ST
- RoboHelp Server
- MadCap Feedback Server

# Final comments

- All of the HATs described in this presentation are great tools
- Other HATs are available
- Your best choice depends on your preferred workflow
- Always test drive with real data before purchasing